

Open Report on behalf of Tony McArdle, Chief Executive

Report to:	Executive
Date:	4 July 2017
Subject:	Council Business Plan 2016 - 2017 Performance Report, Quarter Four
Decision Reference:	I013314
Key decision?	No

Summary:

This report presents an overview of performance for Q4 against the Council Business Plan.

Executive can view performance on the web in a secure area on the Lincolnshire Research Observatory. A [link](#) to the relevant area, username and password will be emailed to Executive members along with the papers for the meeting.

Recommendation(s):

That Executive:-

- (1) Note and consider 2016/2017 Quarter 4 performance.
- (2) Consider and comment on proposals for presenting measures displayed in Appendix B of this report.

Alternatives Considered:

- (1) No alternatives have been considered to recommendation 1 as it reflects factual information presented for noting and consideration.
- (2) The alternative to recommendation 2 is not to make any changes in reporting of measures as appropriate recommended in Appendix B and instead to continue to label actual results as 'performance'. However, using the term number where appropriate is considered to be more suitable.

Reasons for Recommendation:

To provide the Executive with information about Quarter 4 performance against the Council Business Plan 2016/2017 and propose changes to reporting to assist the Executive in monitoring that performance in future.

1. Background

The Council Business Plan 2016/2017 was approved by Council on 19th February 2016. This report provides the Executive with highlights of Q4 performance. The full range of infographics is available to view on this [link](#); a username and password will be emailed to all Councillors along with the papers for the meeting. If any Elected Members would like some assistance to navigate the website, please contact the report author. Once Q4 performance has been discussed by the Executive and feedback has been considered, the performance information will be publicly available on the website. In order to assist Elected Members to see areas of performance they may be interested in on the website, a table with a link to the relevant web page for services within the Council Business Plan is detailed in Appendix C.

Headlines Quarter 4 performance

Of the 17 commissioning strategies reported in Q4:-

7 have performed really well (all measures achieved the target);

5 have performed well (all but 1 measure achieved the target);

5 have mixed performance (some measures achieved and some measures did not achieve the target).

The good news

The following 7 commissioning strategies have performed really well (all measures reported in Q4 achieved the target):-

[Community resilience and assets](#)

[Readiness for school](#)

[Sustaining and growing business and the economy](#)

[Sustaining and developing prosperity through infrastructure](#)

[How we effectively target our resources](#) (Combination of 3 commissioning strategies)

The following 5 commissioning strategies performed well (all but 1 measure reported in Q4 achieved the target):-

[Learn and achieve](#)

[Protecting and sustaining the environment](#)

[Safeguarding adults](#)

[Specialist adult services](#)

[Wellbeing](#)

Mixed performance (some measures achieved and some measures did not achieve the target)

The following 5 commissioning strategies had mixed performance:-

[Adult Frailty, long term conditions and physical disability](#)

[Carers](#)

[Children are safe and healthy](#)

[Readiness for Adult Life](#)

[Protecting the public](#)

Appendix A provides a summary of the measures that did not achieve the target in Q4.

Proposed way of presenting measures

There are a number of measures where it would be more appropriate to use the term 'number' rather than 'performance' in the infographic due to the nature of the measure. Appendix B details an alternative way of presenting such measures for Executive to consider.

2. Legal Issues:

Equality Act 2010

Under section 149 of the Equality Act 2010, the Council must, in the exercise of its functions, have due regard to the need to:

- * Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act
- * Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- * Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

Having due regard to the need to advance equality of opportunity involves having due regard, in particular, to the need to:

- * Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic
- * Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it
- * Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low

The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to tackle prejudice, and promote understanding.

Compliance with the duties in section 149 may involve treating some persons more favourably than others.

The duty cannot be delegated and must be discharged by the decision-maker. To discharge the statutory duty the decision-maker must analyse all the relevant material with the specific statutory obligations in mind. If a risk of adverse impact is

identified consideration must be given to measures to avoid that impact as part of the decision making process.

The Report presents performance against the outcomes and measures that are the Council Business Plan many of which relate to people with a protected characteristic including young people, older people and people with a disability. It is the responsibility of each service when it is considering making a change, stopping, or starting a new service to make sure equality considerations are taken into account and an equality impact analysis completed.

Joint Strategic Needs Analysis (JSNA) and the Joint Health and Wellbeing Strategy (JHWS)

The Council must have regard to the Joint Strategic Needs Assessment (JSNA) and the Joint Health & Well Being Strategy (JHWS) in coming to a decision

The Report presents performance against the outcomes and measures that are the Council Business Plan many of which relate directly to achievement of health and wellbeing objectives.

Crime and Disorder

Under section 17 of the Crime and Disorder Act 1998, the Council must exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol and other substances in its area and re-offending in its area.

The Report presents performance against the outcomes and measures that are the Council Business Plan some of which relate to crime and disorder issues.

3. Conclusion

This report presents an overview of performance for Quarter 4 against the Council Business Plan 2016/2017 and proposed changes to reporting to assist the Executive in monitoring that performance in future. Executive is invited to consider performance and consider and approve the proposed changes to reporting.

4. Legal Comments:

The Executive is responsible for ensuring that the Executive functions are discharged in accordance with the Budget and Policy Framework of which the Business Plan is a part. This report will assist the Executive in discharging this function.

The recommendation is lawful and within the remit of the Executive.

5. Resource Comments:

Acceptance of the recommendation in this report has no direct financial consequences for the Council.

6. Consultation

a) Has Local Member Been Consulted?

N/A

b) Has Executive Councillor Been Consulted?

N/A

c) Scrutiny Comments

The Overview and Scrutiny Management Board (OSMB) will consider Q4 performance against the Council Business Plan 2016/2017 at its meeting on 29 June 2017. As the deadline for papers for Executive is before the OSMB will have considered this report, any comments from the OSMB will be presented at the meeting of the Executive on 4 July 2017.

d) Have Risks and Impact Analysis been carried out?

No

e) Risks and Impact Analysis

Any changes to services, policies and projects are subject to an Equality Impact Analysis. The considerations of the contents and subsequent decisions are all taken with regard to existing policies.

7. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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